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## DBSG Newsletter: September 2011

Dear Reader,

Please find attached the October edition of the DBSG newsletter.

The next CSA newsletter will be published in November, please send any copy or press releases for consideration direct to myself by 5pm Friday 4<sup>th</sup> November.

If you would like any additional contacts added to the newsletter distribution list, please forward me the appropriate details.

If you have any queries please do not hesitate to contact me.

Regards  
Michelle Tait

Marketing Administrator

### Newsletter Highlights

- *New DBSG Chair Welcomed at the CSA DBSG Annual Conference*
- *Operationally Speaking*
- *The Democratisation of Credit*
- *The Continuous Improvement Programme*
- *Member Announcements*

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