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CSA DBSG Members' Only Compliance Meeting

Dear «Contacts_Forenames»,

I am pleased to confirm the CSA DBSG Members Only Compliance Meeting will be held:

Date: Monday 14th November 2011

Time: 10.30am (Registration and Refreshments from 10.00am) – expected end 3.30pm

Venue: Hilton Metropole, National Exhibition Centre, Birmingham B40 1PP

Please find attached the booking form for the event. Should you wish to attend, please complete the form and return it with the relevant payment. You will note there is a small charge for attending the meeting, which covers costs. For those of you driving, we have been able to negotiate free parking for the day of the meeting.

The main focus of the meeting will be to generate discussion around the OFT's New Debt Collection Guidance, gain feedback from Members by discussing areas of concern or areas which require clarification. Gordon Ramsay and Jane Sheppard of the OFT will be joining the meeting in the afternoon only, and will be answering the questions we have gained from the morning session.

Please digest and consider the contents of the [OFT New Debt Collection Guidance](#), and bring your questions/comments/areas for clarification to the meeting for discussion.

We hope, by following this format, that the meeting will be a productive one, with lots of key points being discussed.

In order to get the most out of discussions, and to ensure that all sections of the OFT Debt

Collection Guidance are considered, delegates will be separated into 4 smaller groups, the details of which will be confirmed after booking for the meeting is made.

I look forward to seeing you there, however, if you have any queries in the meantime, or if you are unable to make the meeting but would like to put your comments forward, please contact me directly.

Best wishes

Claire Aynsley

Head of Membership & Compliance, CSA and DBSG

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For further information please contact the CSA on **0191 286 5656** or **email**.
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