

The Credit Services Association & Debt Buyers & Sellers Group Annual Conference & Exhibition

Wednesday 8th & Thursday 9th September 2010

- Prices do not include accommodation—special rates available at The Hilton Hotel (see overleaf)
- Please tick against each delegate's name the conference sessions they will be attending
- Please inform us of any special dietary requirements
- **Please Note:** Only Members of the Association may attend the CSA & DBSG AGMs
- For the Annual Golf Tournament, see separate booking form
- **All prices subject to VAT at 17.5%**

Members:		Wednesday Reception £75	Thursday Conference £235	Thursday Gala Dinner £125	Thursday DBSG (members only) AGM FREE (please tick)	Thursday CSA (members only) AGM FREE (please tick)	TOTALS £	Thursday Conference Please tick the sessions each delegate will be attending											
PLEASE WRITE IN BLOCK CAPITALS														Workshops					
Delegate Name	E-mail Address							1	2	3	4	5	6	1	2	3			

Non Members:		Wednesday Reception £75	Thursday Conference £305	Thursday Gala Dinner £150	TOTALS £	Please tick the sessions each delegate will be attending													
PLEASE WRITE IN BLOCK CAPITALS												Workshops							
Delegate Name	E-mail Address					1	2	3	4	5	6	1	2	3					

Guest/Spouse/Partners		Wednesday Reception £75	Thursday Gala Dinner £150	TOTALS £
PLEASE WRITE IN BLOCK CAPITALS				
Delegate Name	E-mail Address			

SUB TOTAL

FOR FINAL TOTAL & PAYMENT, SEE OVER

Discounts:
A 10% Multi Delegate Discount is available for 2 or more delegates, who are registered and listed on the same form.
See Over.

Payment Details

Return with payment to: CSA (Services) Ltd, Wingrove House, Ponteland Road, Newcastle upon Tyne, NE5 3AJ
Email: amanda.wright@csa-uk.com
Tel: 0191 286 5656 Fax: 0191 286 0900

SUB TOTAL (from previous page)	£	Company: _____	Tel: _____
Less Discount (10% for 2 or more delegates)	£	Address: _____	
Please add VAT at 17.5%	£	_____	E-mail: _____
Grand Total	£	Person making booking (if different from cardholder): _____	
		Signature: _____	

Payment Details (please tick)

- Cheque enclosed, payable to CSA (Services) Ltd
- Payment will be made by BACS Transfer:
- To be Invoiced: Please provide PO here _____
- Please debit my Visa/MasterCard (delete as applicable)

BACS Payment:

Bank Account Name: CSA (Services) Ltd
Sort Code: 01-01-42
Account Number: 17030919
Bank: Natwest Plc, Bury Branch
Swift: NWBKGB2L
IBAN: GB60NWBK01014217030919

Cardholder Name: _____

Card No: _____ **Expiry Date** _____ **Security Number** _____

Address: _____

Signature: _____ **Date:** _____

Hotel Booking: For accommodation please call the hotel direct on: 0121 780 4242 you will be forwarded to the hotel reservations team (between office hours). **Please quote group code: "GCSAA"** to receive these special rates.

TO MAKE IT EASIER WHY NOT BOOK ONLINE AT: <http://www.hilton.com/en/hi/groups/personalized/BHXMETW-GCSAA-20100907/index.jhtml> - **(Please note rooms at this special rate are limited)**

Payment for room(s) and extras are to be made direct to the hotel. Your accommodation booking/contract is with the hotel and not with CSA (Services) Ltd.

In the event of any room cancellation, the hotel will enforce its booking conditions in relation to cancellation fees etc, and all hotel charges must be settled direct by the delegate with the hotel and are not the responsibility of CSA (Services) Ltd.

Terms and Conditions for Conference Booking: All bookings must be accompanied by a payment method and all bookings must be paid for prior to attendance at the event. After your booking has been processed, an invoice will be dispatched confirming your Delegate Places.

Cancellation: Places are limited and you must let us know in writing by the 16th August 2010 if you wish to cancel. A 50% refund will be available up to this date. There will be no refunds after this date. Bookings can be cancelled at the discretion of the organisers.

Programme Changes: It may become necessary, for reasons beyond our control, to alter the content or timing of the programme. These changes do not justify any refund.

Delegate Name Changes: Your booking will be processed in the names provided on the booking form. Any further changes to delegate names will incur an administration fee of £10 per alteration.

Data Protection: The details that you provide will be held on the CSA database to keep you informed regarding the event.